

UTILITY E-BILLING REGISTRATION

The Town of Calmar is now offering a free utility e-Billing option to customers with utility billing accounts. With this service customers can opt out of receiving a paper bill through the mail and instead elect to receive a utility bill notification via e-mail.

To get started, simply fill out and return the authorization form at the bottom of this page or email to dparchoma@calmar.ca with your full name(s), civic address(es) and account number(s). Customers may sign up more than one utility billing account for e-Billing.

Choosing to sign up for e-Billing will not affect the way you pay your utility bills. Customers will continue to have the following options for payment: Cash, Cheque, Debit, Online/Telephone Banking, and Pre-Authorized Debit.

If you decide to stop the e-Billing Notification service, simply e-mail your request to: dparchoma@calmar.ca or contact the Utility Billing Department at 780.985.3604 Ext 222.

PLEASE NOTE:

If you change your email address you will be responsible for contacting the Utility Billing Department with your new information. Non-receipt of your e-bill is not justification for late payment and penalties will apply, as well as standard non-payment procedures as per the Utility Rates Bylaws.

All bi-monthly billings will be electronically delivered to the email address you provide on the first week of Jan, Mar, May, July, Sept, and Nov. If you do not receive your e-bill by these dates or have further questions about utility e-billing, please contact the Utility Billing Department at 780.985.3604 Ext 222

.....

This information is being collected in accordance with section 3 of the Municipal Government Act and section 33 (c) of FOIP for the implementation of the Town of Calmar utility e-billing project and to maintain customer contacts for the Town of Calmar. To protect your privacy this information will not be shared, traded or sold or used for any purpose other than that described above and is protected by the Freedom of Information and Protection of Privacy Act. The Town of Calmar FOIP Coordinator can be reached at slosier@calmar.ca or by phone at 780.985.3604 Ext 229.

Name: _____ Utility Account #: _____

Civic Address: _____
Unit/ House Number Street Municipality

Mailing Address: _____
Unit/ PO Box # Street Municipality Postal Code

Email Address: _____ Phone Number: _____

Signature: _____ Date: _____ Customer ID: _____
Office use only

